



Data Protection Policy

Statement

Sola Fide C of E Multi Academy Trust (The MAT) is required to process relevant personal data regarding individuals as part of its operation (statutory purpose) and shall take all reasonable steps to do so in accordance with this Policy. Processing may include obtaining, recording, holding, disclosing, destroying or otherwise using personal data.

The Policy meets the requirements and expectations of the General Data Protection Regulation (GDPR) introduced in law on 25th May 2018.

Data Protection Officer

The MAT has appointed Karen Greenhalgh as Data Protection officer (DPO). Any questions or concerns about the operation of this policy should be referred, in writing, to her.

Data Protection Principles

The processing of personal data must comply with the eight principles of good practice within the requirements of the GDPR.

- Fairly and lawfully processed
- Processed for a lawful purpose
- Adequate, relevant and not excessive
- Accurate and up-to-date
- Retained only as long as is necessary
- Processed in accordance with the data subjects' rights
- Secure
- Not transferred abroad without adequate protection.

Types of Personal Data Processed by The MAT

This could include:

- Names, addresses, Date of Birth, Unique Pupil Numbers, telephone numbers, email addresses
- Financial Information - e.g. Parent Pay
- Individuals' academic, admissions, attendance, Pupil Premium Eligibility, disciplinary records, Additional Needs
- Individuals' health, disability details and next of kin contact details
- References – information provided by previous schools and other professionals/organisations
- Images of pupils/other individuals engaging in school activities (with consent)

Generally The MAT receives personal data from the individual (or parent/carer) directly. However, in some circumstances personal data may be supplied by third parties.

Personal data includes facts and opinions about an individual and could include personal data relating to current, past and prospective individuals.

Sensitive Personal Data

The MAT may, on occasion, process sensitive personal data regarding individuals. This may include information regarding an individual's physical or mental health, religious beliefs, trade union membership or criminal records and proceedings. Sensitive personal data will only be processed by The MAT as permitted under GDPR or with the consent of the appropriate individual.

Use of Personal data

The MAT will process personal data as part of its operations for a number of purposes including:

- Confirm identity of individuals
- Provide educational services, extra curricular activities, monitor progress
- For management planning and forecasting, statistical analysis, enable relevant authorities to monitor The MAT's performance
- To provide and receive information and references about past, current and prospective individual's institutions previously attended/employed or proposed new establishments
- Safeguarding purposes for welfare, pastoral and medical care and to take appropriate action in the event of an emergency (including the disclosure of an individual's medical condition where it is in the individual's best interest)
- Monitor use of the MAT's IT and communications systems in accordance with The MAT's Computing and Acceptable Use and e-Safety Policies
- The appropriate use of photographic images of individuals in accordance with The MAT's policy on taking, storing and using images.
- Security purposes and for regulatory and legal purposes e.g. child protection, health and safety and to comply with its legal obligations
- Where otherwise reasonable necessary for The MAT's purpose

Other Contact

Occasionally The MAT may use the contact details of parents and other members of the school community to keep them updated about school activities. The MAT may also contact parents in order to promote and raise funds for school and, where appropriate, other worthy causes.

Should you wish to object to such use please contact The DPO in writing.

Right of Access to Personal Data (Data Subject Access)

Individuals have the right under the Act to access personal data held by The MAT subject to certain exemptions and limitations as set out in the Act. Any individual wishing to access their personal data should put their request in writing to the DPO.

The MAT will endeavour to respond to written requests as soon as is reasonable practicable and, in any event, within statutory time limits (one month).

As the pupils at The MAT are of primary school age, only a person with Parental Responsibility for that child will be expected to make a Data Subject Access Request. As a general rule this will be subject to confirmation of parental responsibility.

In line with the GDPR we recognise the following rights in relation to data:

- Right of access (with some exemptions)
- Right of rectification of inaccurate personal data and the right to provide additional data to complete any incomplete personal data
- Right to erasure (in certain cases)
- Right to restrict processing (applicable for a certain period and/or certain situation)
- Right to data portability
- Right to object (in certain cases)
- Right to be not subject to Automated Individual decision Making
- Right to file complaints
- Right to compensation

Exemptions

It is important to note that certain data is exempt from the right of access under the Act. As a result, in some cases it will not be possible to make public some or all of the information requested. This may include information that identifies other individuals or information that is subject to legal professional privilege. Examples include:

- Where the process is necessary to exercise a right or obligation conferred or imposed by law upon The MAT
- Information which might cause serious harm to the physical/mental health of the pupil or individual
- Cases where the disclosure would reveal a child is at risk of abuse
- Information contained in adoption or parental order records
- Information given to a court in proceedings under The Magistrates' Court (Children and Young Persons) Rules 1992
- The prevention/detection of crime
- Assessment of tax or duty
- Copies of examination scripts
- Providing examination marks before they are officially announced

Further exemptions may include information that identifies others or where The MAT believes it is likely to cause damage or distress.

Entire requests can be refused under the following circumstances:

- It would cost too much or take too much staff time to deal with the request
- The request is vexatious
- The request repeats a previous request from the same person

The MAT will treat as confidential any reference given by it for the purpose of education, training or employment. The MAT acknowledges that an individual may have the right to access a reference relating to them. However, such a reference will only be disclosed if the disclosure will not identify the source of the reference or where, notwithstanding this, the referee has given consent if disclosure is reasonable in all the circumstances.

Disclosure of Information

The MAT may receive requests from third parties to disclose personal data it holds about individuals. The MAT confirms that it will generally not disclose information unless there is consent or one of the specific exemptions under the Act applies. However, The MAT does intend to disclose such data as is necessary to third parties for the following:

- To disclose details of a pupil's medical condition where it is in the pupil's best interest to do so.
- To provide a confidential reference to an establishment relating to an individual which it is proposed the individual may attend
- To give information relating to outstanding monies to any educational institution a pupil may attend

Accuracy

The MAT will endeavour to ensure that all personal data held in relation to an individual is as up-to-date and as accurate as possible. Individuals must notify The MAT of any changes to information held about them. An individual has the right to request that inaccurate information about them is erased or corrected (subject to certain exemptions and limitations under the Act) and may do so by contacting the DPO in writing.

Retention of Data

The MAT will only retain personal data for as long as is necessary for the purpose(s) for which it was collected.

An exception to this may be the retention of records relating to Duty of Care as required by The Independent Inquiry into Child Sexual Abuse in July 2015.

Data Security

The MAT will take appropriate technical and organisational steps to ensure the security of personal data. Members of staff will only have access to personal data relating to individuals where it is necessary for them to do so. The MAT will ensure that appropriate security measures are taken against unlawful or unauthorised processing of personal data and against accidental loss or damage to such data.

Data Breaches

The MAT takes seriously any data breach, and will endeavour to minimise such risk. However, in the rare circumstances surrounding a data breach due process will be followed.

In such circumstances it would be appropriate for The MAT to consider the following before referring to The Information Commissioner's Office (ICO):

Scale

How many pupils' data is involved?

Content

What is the nature of the Data?

How identifiable is the data?

Outcomes

What is the likelihood of the data being returned not having been accessed or shared?

Reputational Risk

What would the reputational risk to The MAT be if it was not reported?

Significant breaches of data will be referred to the ICO within 72 hours.

Charges

In most cases The MAT cannot charge a fee for a Data Subject Access request. However, where the request is manifestly unfounded or excessive, The MAT will charge a “reasonable fee” (ICO) for the administrative costs of complying with the request.

A “reasonable fee” can also be charged if an individual requests further copies of their data following a request. This fee will be based on the administrative costs of providing further copies.